

SNAV/CNS**NOTIFICATION AND REPORTING OF FLIGHT PLAN DELAYS**

The Civil Aviation Authority, through the Air Navigation Supervision Unit, requests that air operators and users of ATS and AIM services who have experienced delays related to the filing and transmission of flight plans submit the corresponding information for analysis and follow-up.

The participation and collaboration of users in these processes is essential for the detection and evaluation of these events, as it allows for the identification of probable causes and the coordination of appropriate corrective or preventive actions. In this regard, and to facilitate the analysis and follow-up of reported cases, we would appreciate it if you could provide the following information, if possible:

- * Name of the airline or air operator
- * Flight number or aircraft registration
- * Date and time of the delay
- * Description of the situation
- * Reason for the delay, if known

This information should be sent to the following email address:

wquiros@dgac.go.cr and bmora@dgac.go.cr

The inspectors of the Air Navigation Supervision Unit will be responsible for following up on and analyzing the reports received, as well as coordinating the appropriate actions with the air navigation service providers.